



Disability Access Committee Meeting
Monday, March 10, 2025
2:00 to 3:00 p.m.

AGENDA/MINUTES

Agenda Item	Person Responsible	Status
Welcome and Call to Order	Marcanne Lynch	I/D
Consent Agenda: <ul style="list-style-type: none"> 3/10/2025 Agenda 1/27/2025 Minutes 	Marcanne Lynch	I/D/A
<i>In attendance: Eric Kress, Rebekah Traver, Sara Bath, William Berning, Diane Hernandez, Kathleen Davis, and Vonnie Stewart-Kai.</i>		
Program Updates/Announcements: <ul style="list-style-type: none"> One Stop Operator Equal Opportunity Officer Updates Title IV Vocational Rehabilitation Title IV Dept for the Blind 	Sara Bath All Kathy Davis Rebekah Traver	I/D
<ul style="list-style-type: none"> <i>State Monitoring comments for the Equal Opportunity Function were discussed.</i> <i>Department for the Blind has an upcoming Centennial Celebration on April 2, 2025.</i> <i>Discussion occurred on current events. Those included discussion related to the importance of benefits planners and how they can help ensure overpayments to SS recipients do not become an issue and require repayment.</i> 		
Reports: <ul style="list-style-type: none"> IVRS Annual Upcoming Conference <ul style="list-style-type: none"> Survey Committee Participation 	Sara Bath Marcanne Lynch	I/D
<ul style="list-style-type: none"> <i>Sara Bath, Kathleen Davis, and Diane Hernandez will be attending.</i> 		
Discussion and Action <ul style="list-style-type: none"> Review IowaWORKS information <ul style="list-style-type: none"> Office audits – determine frequency Customer Satisfaction Surveys Staff Survey – Information Retention Future Customer Focus Group Planning NDEAM 2025 Planning – Continuation of prior meeting 	Sara Bath Sara Bath Sara Bath	I/D I/D I/D
<ul style="list-style-type: none"> <i>Sara Bath shared results from an IowaWORKS staff survey that she sent out to evaluate retention of accommodation-based information for serving clients. 31 respondents so far have participated. She will provide a summary of learnings to the staff that replied and program leadership to share with their staff for future training and refresher.</i> <i>Customer Satisfaction Surveys of Des Moines IowaWORKS participants showed a 90% + positive rating for January and February 2025.</i> <i>Future Focus Group and NDEAM Planning – Tabled</i> 		
Wrap Up and Adjourn	Marcanne Lynch	I/D/A

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